

**From:** [Todd Tarring](#)

**Date:** 2/3/2010 23:13:52

**To:** '[Todd Tarring](#)'

**Subject:** very important info for upcoming storm.....

Good day, night, and morning. There is some important and beneficial info here so please take the time to read it.

I must admit and I think I speak for all of us here at PVL when I say that we are a bit dazed, exhausted, numb and dumbfounded by the forecast for this weekend. We are all hoping they are all wrong. We've been trying to block it out while working this most recent storm from yesterday. Kind of walking around like snow zombies with limited rest already and not sure if we should laugh or cry or both. Still licking our wounds from two storms already this week and scrambling to get men rested while attempting to fix down equipment, etc. Equipment triage over here and suppliers are running out of parts, supplies, you name it. We are thin and working frantically to get more pieces back on line, many of you know my brother Tracy and he is in our shop right now (11 pm) prioritizing what needs to be fixed, like a mash unit. He is our resident Mcgyver, give him a piece of chewing gum and a paperclip and he can fix anything. We often hear the Mcgyver theme music playing in the background.....

Now seriously, we are very concerned for our clients, the costs for our clients, our crews safety and well being, and all the chaos that takes place with a blizzard. We are doing our best to stay composed and level headed as this may go down as one of worst winters of all time at this rate and easily top 5.

We are hoping that the forecast will change and some warm air will mix in along with some sleet/rain, this will lower accumulations which would be helpful for all of us.

A number of things to keep in mind with this pending blizzard:

- 1) This one is a bit different than the first blizzard in that the Dec 19<sup>th</sup> one didn't have large piles of snow already existing on site. This poses additional challenges for our crews. This being said on some sites we are running out of room and additional parking will be lost. There is only so much we can do without hauling snow out which we all want to avoid. These are very rare extreme weather conditions and circumstances and we can only do so much. At this point we are using our best judgment on where to put piles and if after the event you need piles moved please let us know. Please be patient and understanding as this will take time to line up equipment, etc. Our overall goal is to have the buildings opened up and operational even though it may be tight. Some of our clients have very, very high expectations and they are at times not achievable right away but with time we can get caught up, please don't ask why an area isn't cleared yet 30 minutes after the snow has stopped, smile. Trust us, if we had a magic wand we would use it.

- 2) Looks like they are moving up the start time for this event. It was originally Friday night but now I'm hearing early Friday afternoon and possibly Friday morning. We would prefer that it start after hours and that way we can let it pile up for a while before starting service. If it starts during business hours on Friday that will be problematic and we would prefer not to touch any non-retail properties til after it has piled up for a while (5"-6" or so). Please remember that we can't just do nothing and expect to come in and move 15"+ of snow all at one time. We will be asking for blown transmissions and engines. I doubt this is possible but it would be ideal and much better cost wise if buildings could close on Friday or at the very least open a ½ day in anticipation of this blizzard. This would prevent us from having to be out during the onset of the storm. If tenants are smart they won't come in at all on Friday, especially if they keep moving up the blizzard start time. **Again, if at possible and in order to save us from coming out at the onset and saving you money please consider closing your buildings for Friday (or ½ day) and close them for the weekend. This would be a good idea for tenant safety also.**
  
- 3) We will be doing what we can to keep costs down as best possible but anyone you slice it blizzards are expensive. A few things that we will be doing to be keep costs down 1) we would like to hold back service til a fair amount of snow is down, we won't be out at 2 inches unless you request it or unless you are retail and open during the day 2) we will refrain from using chemicals during the event as best possible and limit usage for retail clients, this will definitely help keep the costs down 3) there will be times where we shut down our crews (except for retail clients) for extended periods of time so crews can get some rest and sleep while staying off the clock for our clients.
  
- 4) Please consider emailing all tenants tomorrow not to leave their personal cars at the property because a few random cars here and there can really slow us down. In addition, if tenants need to leave cars, work trucks, tractor trailers behind please see if they can consolidate them in a few areas versus leaving them scattered in random areas around the property. This will make a huge difference and allow us to clear large areas with greater speed and efficiency.

- 5) As always loaders are great assets with large storms but it's not feasible to have a loader available just for large storms for each property. They are hard to come by right now and if you have any questions or issues regarding loaders, etc. please let us know.

I'm sure I'm forgetting something as we are already running on fumes from the events this week. This really is unbelievable and feels like a constantly reoccurring nightmare. Maybe we'll all wake up tomorrow and there will be a drastic change with the forecast (sunny and 70 maybe), wishful thinking I guess. Anyways, we'll be ready, reluctantly.

Thank you for putting your trust in PVL, Inc.

Todd Tarring, General Manager/President



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